

THE EFFECTS OF DIRTY AIR FILTERS

We recommend changing your filter every four to six weeks to maintain healthy indoor air quality. Understandably, this task is easily forgotten, but it's important to keep in mind that, when your filter's dirty, so is the air you're breathing inside your home. And that's not all. A dirty air filter can cause other problems, including:

Reduced air flow

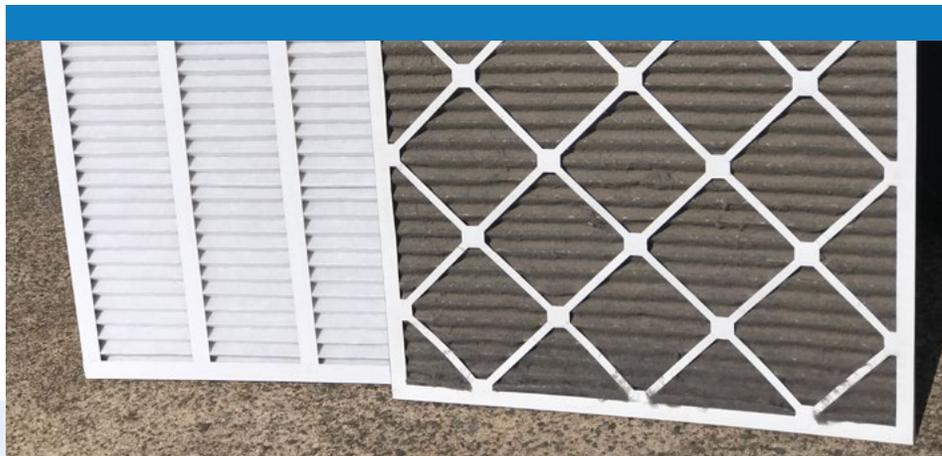
Air conditioners require a certain volume of air flow to function. If a unit can't reach that level, it won't operate as designed and will eventually stop working at all.

Cooling inefficiency

Dirt on the coils will lead to frost buildup on both the coils and the fans, making the unit work harder to achieve the set temperature.

Skyrocketing power bills

With its cooling capacity compromised and air flow diminished, your unit will consume significantly higher levels of power. A quick and easy filter change can prevent a dramatic increase in your electricity bill.



THE COMFORT ZONE CREW'S HERO OF THE MONTH!

The Comfort Zone Crew's mission is to keep you in your comfort zone. Whether they're battling the Scorcher or performing regular maintenance to ensure that your unit stays at peak performance, our staff of heroes want to save your day.



"When I called Comfort Zone about a problem with a furnace I purchased in June 2017, they sent a tech that same day. Jimmy was very knowledgeable and professional, definitely an asset to the company. He knew exactly what was wrong, made the repairs, completed other tasks the installers missed, and did a maintenance check. My system fired right up in time for a cool night."

– C. Griffin

I HAVE AN OLDER SYSTEM THAT NEEDS REFRIGERANT. CAN I STILL GET IT REPLENISHED?

R22 refrigerant is a “greenhouse gas” that traps heat within the earth’s atmosphere and damages the ozone layer that absorbs most of the sun’s ultraviolet radiation. For more than a decade, most developed countries have been sharply curtailing its use. As of 2010, air conditioners that utilize R22 can no longer be manufactured in the United States, and production of the refrigerant itself will become illegal in 2020. At that point, only recycled or reclaimed R22 will be available for the older systems that rely on it. As the phasing-out process has progressed, its price has increased dramatically, and cheaper, less harmful alternatives such as R410A have been introduced.

What does that mean for you?

R22 refrigerant is still available to replenish older systems that have refrigerant leaks. However, its cost is on the rise. You will have to weigh the pros and cons of paying for this repair versus replacing your system.

Can I use R410a in my older system?

Unfortunately, no. R410a refrigerant requires different components, and therefore different tools and safety standards, so it cannot be used to replenish a system that uses R22.

If you are on the fence about replacing an older system, you may want to take a closer look at the advantages of R410A. You’ll not only avoid the rising costs of repairing a leak with R22 but also gain the efficiency, performance and environmental benefits of the more advanced refrigerant.

WHY ISN'T MY AC COOLING MY HOME?

Once the heat really kicks in, you may notice that your air conditioning unit is not performing as well as you’d like. If you find that your air conditioner is not cooling your residence sufficiently, here are a few tips that might save you a service call.

- ✓ **Check the thermostat.** A problem there can certainly make it seem like the air conditioner is malfunctioning. Make sure it is set properly and change the batteries to see if that solves the issue.
- ✓ **Be sure that the air filter and coils** are clean and clear of any debris.
- ✓ **Go outside and check the back of your unit;** something could be blocking the condenser.
- ✓ **Check the circuit breaker.** Sometimes an air conditioner can fail to start because it’s tripped the circuit breaker. If this happens, reset the breaker and see if that fixes the problem.

*Most importantly, never perform any maintenance work, on any appliance, that you are not comfortable doing. These fixes don’t require a professional, but if you are unsure for any reason, call us - **we can help.***



Comfort Club

Maintenance Program

\$149/UNIT
\$69/YEAR EACH
ADDITIONAL UNIT

MEMBERSHIP PAYS FOR ITSELF WITH ONE SERVICE CALL AND ONE REPAIR.

Comfort Club Advantages:

- Two visits annually: 30+ point seasonal inspection of cooling and heating systems
- Preferred customer service: A tech will arrive within 24 hours of your call
- \$25 service call (nonmembers: \$79; \$99 after hours)
- 20% discount on parts
- 5-year warranty on any part we install (including labor) as long as the maintenance agreement is continuously in effect
- Standard 1" filter included

Benefits of Our Maintenance Services:

- System safety check
- Lowered utility bills through efficient system performance
- Reduced risk of system breakdowns at crucial times of the year
- Extended life of heating and cooling systems
- **Saves you money**

CONGRATULATIONS TO OUR EVERYDAY HERO WINNERS

In May, Comfort Zone Heating & Cooling launched its Everyday Hero program to honor those in our community who show heroism in their everyday lives. For the inaugural cycle, we searched for student heroes from elementary school through college. We are happy to announce **Morgan Hughes** of Cass High School in Cartersville as our first winner.



Comfort Zone chose Morgan as our student hero because her kindness and generosity to her fellow students spoke to our hearts. Teenagers are faced with so many challenges today. It is heartwarming that this young lady volunteers her time to help other students succeed.

The runners-up are Max Rubenstein of The Galloway School in Atlanta and McKensie Podell from Georgia College & State University. We applaud and congratulate these three students, who go above and beyond in service to others. Thanks to all of our nominees for all you do for our community.

Do you know an Everyday Hero? Four times a year, Comfort Zone will solicit nominations for heroes from different walks of life. Be sure to check out our website, Facebook page or monthly emails for details on our next hero search. We might be looking for you!





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